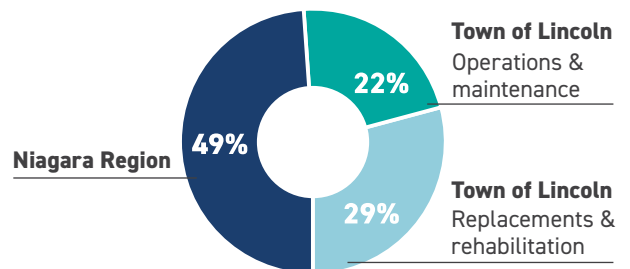


Water bills pay for three essential services:



- 1** Delivery of clean drinking water
- 2** Wastewater collection and removal
- 3** The infrastructure and maintenance of the Town's water and wastewater systems

Cost breakdown

Niagara Region is responsible for the treatment and supply of water, and the Town is responsible for distribution, billing, and collection. The Town collects and conveys the wastewater while the Region provides treatment of the wastewater. Approximately 50% of the Town's water/wastewater costs are paid to Niagara Region. Less than one quarter is used toward Town operational costs and more than a quarter toward the Town's capital rehabilitation and replacement.



Keeping your water rates affordable, you will see:

-  An increase to the fixed rate (base charge)
-  A seasonal rate that decreases over high season from June to August for variable wastewater (usage) (e.g. watering gardens/lawns)

2025 Annual Customer Total Bill (combined Water and Wastewater) –

Based on 175 m³ of usage and 5/8" or 3/4" meter

Description	2024	2025
Total Water Bill	\$663	\$695
Total Wastewater Bill	\$705	\$794
Total Combined Annual Bill	\$1,368	\$1,489
Annual Bill Increase		\$121
Monthly Bill Increase		\$10
Daily Increase		\$0.33

Definition of charges on your bill:

Water and wastewater base charge: billed on a quarterly rate, based on water meter size. This is a flat charge (fixed) that does not fluctuate with consumption.



Variable water rate: based on the amount of water consumed, as measured by the water meter.



Variable wastewater rate: based on the amount of water consumed, as measured by the water meter.



Water & Wastewater Services

The Town of Lincoln is responsible for the construction, maintenance and operation of the water and wastewater distribution system. The Town developed policies to provide for the full cost recovery of the Town's water and wastewater distribution system, which meets Provincial requirements.

Factors driving costs

Investing now to keep future costs low. As Town infrastructure ages and becomes more costly to operate and maintain, renewal and replacement are required. Without making investments today, we run the risk that our water quality diminishes or that we cannot manage or prevent environmental and/or safety issues from occurring. Rate increases are necessary to avoid longer term problems that could cost more in the future if they are not managed today.



The Province also requires us to have a sustainable financial plan for our water system, and we must ensure that the rates cover the short-term and long-term costs that are anticipated. The Town's Water and Wastewater Financial Plan was updated in 2024, and the impact of grants and capital remapping have reduced the increases expected over the next six years. The Town will continue to apply for new grants to fund future projects.

Economy and environment. Rising municipal and regional water and wastewater costs are driven by a mix of economic pressures and environmental factors. While some of these challenges are a lingering effect of the pandemic, others stem from broader, external issues. As demand for resources increases and weather patterns shift, utilities face rising operational costs. Aging infrastructure and the need for sustainable upgrades are also driving rate increases. The Town is actively working to minimize impact on residents and balance immediate needs with long-term solutions to ensure a reliable, efficient service for all.



Inflation affects us too. The cost to distribute, collect and treat municipal water and wastewater throughout Lincoln has increased due to extraordinary inflation. These cost increases impact the Town and the Region of Niagara as well.



For example, treatment chemicals have increased by 44-55% in recent years, and construction prices increased by more than 40% over the same timeframe. Regional charges account for half of our water and wastewater expenditures and are incorporated within water bills.

Your billing cycle

In Lincoln, residential and commercial billing is done quarterly. Please check our website for the billing schedule in your area.



Set up pre-authorized payments

A pre-authorized payment plan is an easy way to ensure payments are not missed. Learn more on our website.



WaterSmart website

Our digital portal can help you keep track of your household water use. Sign up to monitor your water use levels, view and pay bills, receive leak alerts, and much more! Sign up online.



MORE INFO



For further information about your specific rates, accounts or pre-authorized payments, email finance@lincoln.ca or call **905-563-2799 ext. 222**

For more information about your water bill and water services in Lincoln, visit lincoln.ca/waterrates

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